

MONITORING SERVICES

ENSURE YOUR SYSTEMS REMAIN FULLY FUNCTIONAL WITH OCS CONSULTING'S MONITORING SERVICES

Performance Monitoring

- **Application & Database Monitoring** Ensure optimal performance with real-time tracking of loading/response
- **Resource Management** Monitor disk space and overall resource utilisation
- **Server Utilisation** Keep tabs on server usage to prevent bottlenecks and ensure seamless operations

Availability Monitoring

- **Daily Checks** Confirm that your application is operational each morning
- **Uptime/Downtime Monitoring** Track application availability and swiftly address any disruptions

Resource Usage Monitoring

Trend Tracking Analyse resource usage trends to optimise performance and plan for future needs

Error and Log Monitoring

- **Application Error Logs** Monitor and identify recurring issues, promptly escalating them to client
- **Infrastructure Errors** Check for underlying infrastructure issues that may impact performance
- **Database Error Logs** Review and address any errors logged in the database
- **SQL Jobs** Monitor for failed SQL jobs and resolve issues swiftly
- **Data Feeds** Ensure all data feeds are received and created correctly
- **API Failures** Identify and address any API failures

Backup Monitoring

- **Backup Assurance** Ensure that backups for databases and applications are in place and functioning
- **Backup Testing** Regularly test backup procedures to ensure reliable data recovery





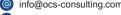








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