

MONITORING SERVICES

ENSURE YOUR SYSTEMS REMAIN FULLY FUNCTIONAL
WITH OCS CONSULTING'S MONITORING SERVICES

Performance Monitoring

- **Application & Database Monitoring**
Ensure optimal performance with real-time tracking of loading/response times
- **Resource Management**
Monitor disk space and overall resource utilisation
- **Server Utilisation**
Keep tabs on server usage to prevent bottlenecks and ensure seamless operations

Availability Monitoring

- **Daily Checks**
Confirm that your application is operational each morning
- **Uptime/Downtime Monitoring**
Track application availability and swiftly address any disruptions

Resource Usage Monitoring

- **Trend Tracking**
Analyse resource usage trends to optimise performance and plan for future needs

Error and Log Monitoring

- **Application Error Logs**
Monitor and identify recurring issues, promptly escalating them to client
- **Infrastructure Errors**
Check for underlying infrastructure issues that may impact performance
- **Database Error Logs**
Review and address any errors logged in the database
- **SQL Jobs**
Monitor for failed SQL jobs and resolve issues swiftly
- **Data Feeds**
Ensure all data feeds are received and created correctly
- **API Failures**
Identify and address any API failures

Backup Monitoring

- **Backup Assurance**
Ensure that backups for databases and applications are in place and functioning
- **Backup Testing**
Regularly test backup procedures to ensure reliable data recovery



Trusted by global corporations and household brands for over 40 years